Hospitality House
UPMC Altoona includes a Regional Trauma Service and Regional Stroke Center and is a referral center for services such as heart surgery and cancer treatment. As an accommodation for our out-of-town patients, we are pleased to offer this guest house, on a space-available basis, to patients and families while they or loved ones are under our care. At this time, advance reservations are not accepted due to limited space.

Services Provided
The hospitality house is a four-bedroom home at 1319 Fourth St., between Chestnut and Howard avenues, one block from UPMC Altoona. With this close proximity, you will not have to worry about finding your way around the city or be concerned about parking. The hospital police staff will transport you to and from the hospitality house.

A Savings
Accommodations are available for a nominal nightly fee of $35 for a single or double occupancy room. Nightly fees should be paid in advance by 11 a.m. each day. You may pay with cash or check at the hospital police department on the fourth floor of the Tower of UPMC Altoona.

Those needing to stay additional nights may inquire about special arrangements. We ask guests to limit their stay to no more than five days so other guests may enjoy the accommodations since space is limited.

Your Accommodations
Feel free to make yourself at home. Each guest bedroom is furnished with two twin beds, storage space for clothing, a clock, and a telephone line to UPMC Altoona. One bedroom on each floor is equipped with a trundle bed to accommodate an additional person.

UPMC Altoona provides fresh towels daily.

Common Areas
As a guest, you’ll share use of the living room, television, a single bathroom, and kitchen. The kitchen is furnished with cupboards, microwave oven, coffee maker, toaster, refrigerator, and stove.

Any food you store in the cupboards or refrigerator must be disposed of when you leave. Dishware, glassware, silverware, pots, and pans are provided as well.

Safety and Security
Smoke detectors are located throughout the house. Hospital police will provide you with a key. To contact hospital police, please call 814-889-2121.

House Rules
Please be considerate of your fellow guests and abide by these house rules:

Age limit
Children under 16 must stay with an adult age 21 or over. Most rooms accommodate two guests to a room. You may inquire about our limited rooms that accommodate three guests.

Kitchen
Please do not place metal objects in the microwave oven. Paper products are provided for this purpose. Wash all dishes and utensils after each use. A dishwasher is available for your convenience. Food and drink are not permitted in the bedrooms or living rooms.

Noise
Please be considerate of the other guests.

Bathroom
Please limit time spent in the bathroom so other guests may use it.

Carry your towels to the bathroom and return them to your room after each use. A hamper is provided in each room.

Tobacco-free campus
Smoking and tobacco use are not permitted, in accordance with hospital policy.

Alcohol and illegal drugs
Alcoholic beverages and illegal drugs are not permitted.

Valuables
Guests are responsible for personal valuables.

Damage
Guests will be charged for any property damaged during use of the hospitality house.

Termination policy
UPMC Altoona reserves the right to terminate this program in the event of any breach of hospitality house policies or procedures that would affect other guests.

Pets
Pets are not permitted.

Key return
At the time of checkout, your key(s) must be returned to hospital police. Failure to comply will result in a charge.